



## THE VICTORS GYMNASTICS, INC.

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March 17, 2020

Dear Victors Gymnastics Families,

COVID-19 guidelines and mandates at local, state and national levels are being updated and changed daily. New York state has called for mandatory closing of all non-essential business, including gyms. Gatherings of ten people or less are highly stressed. We now understand that children are the main carriers of the virus, although they are not affected like those who are more vulnerable. The Victors Gymnastics desires to do all that we can to ensure the safety of our students and their families. That is why we are now taking the following measures:

- The Victors Gymnastics will be closed until further notice.
- We are not charging any customers for their April tuition. If you have already made your April tuition payment, we will keep your payment as a tuition credit for when we reopen, or you may request a refund.
- We will prorate your child's tuition in the month we re-open, based on the number of weeks remaining in that month.
- No one who paid for classes in March will miss out. Victors offers unlimited make-ups and as our valued customer you have as long as you need to complete those make-ups. In addition, we are planning to offer more options for students to make-up classes missed in March.
- During this week our staff is doing extensive cleaning. Every mat, chair, bathroom, all surfaces, the lobby, carpeting, and all equipment and apparatus is being cleaned and disinfected with the most effective cleaning supplies in the industry. We will be ready when you return.
- Finally, we intend to keep you in the loop via our website, emails and social media with updates and fun games, exercises, and challenges you can do with your child at home.

Although there is great uncertainty in these trying times, we are confident that this too shall pass, and we will all return to "normal" – as crazy as that typically is! We are praying for you, and your families' health and well-being, and ask that you lift the gym up in your prayers as well.

Sincerely,

Michael A. Mordenga  
President & CEO